



Terms and Privacy Policy

1. Introduction

Faith Over CP is a registered 501(c)(3) nonprofit organization dedicated to empowering individuals with disabilities and advancing research for innovative mobility solutions. By using our website, purchasing products, or engaging with our programs, you agree to the following terms and conditions. Proceeds from your purchases support our mission, and we are deeply grateful for your partnership in making a difference.

2. Terms of Use

A. General Terms

Nonprofit Status:

Faith Over CP is a recognized 501(c)(3) nonprofit organization. Contributions and proceeds from purchases may be tax-deductible to the extent allowed by law. Please consult your tax advisor for confirmation.

Product Usage:

Medical-Grade Products:

Products like the InvisiBrace® and InvisiSole® are designed to be used under the supervision of a healthcare professional for medical conditions such as foot drop or cerebral palsy.

Faith Over CP is not liable for any outcomes arising from misuse or lack of professional oversight.

Orthopedic-Supporting Adaptive Products:

These products are intended for general, non-medical use and are not substitutes for professional medical devices. They provide support for posture, balance, and mobility.

Intellectual Property:

All content, designs, trademarks, and products, including InvisiBrace® and InvisiSole®, are the exclusive property of Faith Over CP. Unauthorized use, reproduction, or distribution is strictly prohibited.

Trade-In Program:

Customers trading in old zipper shoes must confirm ownership and ensure items are gently used. Trade-in credits apply only to eligible purchases and cannot be redeemed for cash.

Disclaimer for Medical Advice:

Information provided on our website or in our materials is for educational purposes only. It is not intended as medical advice, diagnosis, or treatment. Always consult a healthcare professional regarding medical concerns.

Governing Law:

These terms are governed by the laws of the State of Ohio, without regard to its conflict of laws provisions.

3. Privacy Policy

A. Information We Collect

Personal Information:

Includes name, email, address, payment information, and purchase details.

Non-Personal Information:

Includes IP address, browser type, website activity, and general analytics data.

B. How We Use Your Information

To process orders and donations.

To communicate updates, promotional materials, and product-related instructions.

To improve website functionality and user experience.

C. Data Sharing

Third Parties:

We share data with trusted partners (e.g., payment processors, shipping services) to facilitate transactions and fulfill orders. All third parties adhere to data protection standards.

Legal Requirements:

We may disclose data to comply with legal obligations or protect the rights and safety of Faith Over CP.

D. Cookies and Tracking:

Our website uses cookies to improve user experience. By using our site, you consent to cookie usage. Adjust browser settings if you prefer not to accept cookies.

E. Children's Privacy:

We do not knowingly collect data from children under 13. If we become aware of such data, it will be promptly deleted.

F. Data Security:

Your data is stored securely, using encryption and secure servers. While we strive to protect your information, no system is completely secure.

4. Return Policy

A. Non-Custom Products

Returns are accepted for non-custom Legacy Steps Special Editions within 30 days of purchase.

Items must be unworn, undamaged, and in original packaging.

Refunds will be issued to the original payment method within 7–10 business days after the returned item is received.

B. Custom Products

Due to their tailored nature, custom products (e.g., AI-analyzed InvisiBrace® or personalized InvisiSole®) are not eligible for returns.

Fit issues? Contact us for adjustments or support.

C. Shipping Costs

Customers are responsible for return shipping costs unless the item is defective or incorrectly shipped.

5. Shipping and Delivery

Processing Times:

Orders are typically processed within 3–5 business days. Delivery times vary by location.

Lost or Damaged Items:

Faith Over CP is not responsible for items lost or damaged in transit. Please contact us for assistance with filing claims.

6. Donation Terms

Non-Refundable:

Donations to Faith Over CP are final and cannot be refunded.

Tax Deductibility:

Donations may be tax-deductible under IRS Section 501(c)(3). Please retain your receipt for tax purposes.

7. Accessibility Statement

Faith Over CP is committed to digital accessibility. If you encounter any barriers while using our website, please contact us at [email] for assistance.

8. Liability Limitations

Faith Over CP is not liable for:

Improper use of products.

Indirect, incidental, or consequential damages.

Delays or errors beyond our control (e.g., shipping issues, force majeure events).

9. Transparency on Proceeds

Proceeds from product sales and donations support:

Research and development of innovative mobility solutions.

Programs benefiting individuals with disabilities and their families.

10. Changes to Terms and Privacy Policy

Faith Over CP reserves the right to update these terms and policies at any time. Changes will be posted on this page, and continued use of our services implies acceptance of the updated terms.

11. Contact Us

For questions about this policy or your personal data, please reach out:

Email: mike@faithovercp.org

Phone: (937) 556-8475

Address: 295 Romans Rd. New Vienna, OH 45159